

From: j. wesimeyer
To: Microsoft ATR
Date: 1/25/02 3:45pm
Subject: Microsoft Settlement

Dear Madam/Sir: (Jan 25, 2002)

The spelling at the top of this page is slightly in error. The correct spelling is:

John Wiesenmeyer
Caulfield, Mo. 65626

And yes, Im a taxpayer, homeowner, voter. You will find the above person in the Howell County Missouri archives.

I consider myself a Microsoft user, customer, and might I say, VICTIM!!!!!!!!!!!!!!

Effective emails should be short, especially at this time, so I cannot elaborate at length as to my complaints with Microsoft, but Ill list a few:

I had 4+ years experience with Microsofts old OS, DOS 6.22/Windows 3.1 before trying Windows 98 this past November. So Im not a newbie, as they say. Nevertheless, it took me several days to figure out how to get Netscape 4.7.8 to run in Win 98. Little obscure dialog boxes all over the place that have to be set so Netscape can work clean and free without Internet Explorer barging in and taking over.

You folks should know all this. Why do you ignore it?

And look at the way the Internet Explorer files are WOVEN IN AND THROUGH the Windows Directory. The Windows directory is the heart and soul of the OS. If I.E. is thickly embedded therein, than how can we conclude I.E. is some kind of separate entity?

Oh well, aside from what is obvious, another gripe I have is that the bar associations, and you at DOJ, have allowed all software producers, not just Microsoft, to run free and clear of any legal retaliation for their defective products. Companies

like MS and hundreds of others, have their lawyers write out those clever USER ACCEPTS SOFTWARE [AS IS]] licensing agreements (so-called), which is an insult to consumers.

HOW FAR WOULD YOU HAVE ALLOWED FIRESTONE AND/OR FORD MOTOR COMPANY TO SLITHER AWAY FROM LIABILITY WITH LEGALESE OF THAT SORT???

But you let the software companies do it day in and day out.
Why??????????????

Defective software, from Microsoft and others, has cost me hundreds of hours of wasted time, and in a business setting, costs companies millions of dollars each year in pure waste, because of sloppy program code, and you let them get away with it.

YOU ARE NOT LETTING THE AIRLINES GET AWAY WHEN THEIR PLANES CRASH.

YOU ARE NOT LETTING FIRESTONE GET AWAY FROM LIABILITY.

Your standards stink. Your justice is far from blind; it is prejudicial, to the extreme.

Thank you.

John Wiesenmeyer, voter, taxpayer and veteran of U.S.
Army 51st Infantry Division, Charlie Co., 3rd Btn.
1970

417-284-3951

call me, and Ill give you an earful of testimony why all these software bandits should be tar and feathered. Thank you.

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